

**Radiant Heating Mattress
Limited One (1) Year Warranty
For Residential Use**

Westinghouse warrants each radiant heating mattress to be free from defects in materials and workmanship according to the following terms, conditions, and time periods. UNLESS OTHERWISE NOTED THESE WARRANTIES COMMENCE ON THE DATE OF PURCHASE. This limited warranty is only available to the original owner of the heating mattress, and is non-transferable.

COVERAGE

- A. This warranty covers the radiant heating mattress assembly and its component parts ONLY.
- B. During the first year after the original date of purchase, Westinghouse warrants that it will repair or replace, at its option, any defective or malfunctioning component of the radiant heating mattress. Replacement parts will be warranted for ninety (90) days.
- C. Should a defect or malfunction result in a leakage of water within the above-stated warranty periods due to defective material or workmanship, malfunction or failure to comply with the above warranty, with such defects or malfunctioning having been verified by an authorized Westinghouse representative, then Westinghouse will replace the defective or malfunctioning radiant heating mattress with a replacement heating mattress of the nearest comparable model available at the time of replacement.
- D. The replacement heating mattress will be warranted for the unexpired portion of the applicable warranty period of the original heating mattress. For example: If an original one (1) year warranted heating mattress develops a leak due to defects in materials/workmanship after only four (4) months, the replacement unit is warranted for the balance remaining from the original one (1) year warranty, or eight (8) months in this example.
- E. In the event of a leakage of water of a replacement heating mattress due to defective material or workmanship, malfunction, or failure to comply with the above warranty, Westinghouse reserves the right to refund to the original purchaser the published wholesale price available at the date of manufacture of the original heating mattress.
- F. If at the time of a request for service the purchaser cannot provide a copy of the original sales receipt or the warranty card registration, the warranty period for the heating mattress shall then be deemed to have commenced thirty (30) days after the date of manufacture of the heating mattress and NOT the date of purchase of the heating mattress.
- G. It is expressly agreed between Westinghouse and the original consumer purchaser that repair, replacement, or refund are the exclusive remedies of the original consumer purchaser.

OWNER RESPONSIBILITIES

To avoid the exclusion list in this warranty, the owner or installer must:

1. Maintain the heating mattress as described in the installation manual.
2. Make provisions so if the heating mattress or any component part or connection thereto should leak, the resulting flow of water will not cause damage to the area in which it is installed.

WARRANTY EXCLUSIONS

This limited warranty will not cover:

1. Any heating mattress purchased from an unauthorized.
2. Service trips to teach you how to install, use, maintain, or to bring the heating mattress installation into compliance with local

building codes and regulations.

3. Failure to locate the heating mattress in an area where leakage will not result in damage to the area adjacent to the heating mattress or lower floors of the structure.
4. Any failed components of the system not manufactured by Westinghouse as part of the heating mattress.
5. Radiant heating mattresses disassembled, repaired, or altered without the prior written approval of Westinghouse.
6. Damages, malfunctions, or failures resulting from failure to install the heating mattress in accordance with applicable building codes/ordinances or good plumbing and electrical trade practices; or failure to operate and maintain the heating mattress in accordance with the manufacturer's provided instructions.
7. Failure or performance problems caused by improper sizing of the heating mattress or piping.
8. Damages, malfunctions, or failures caused by abuse, accident, fire, flood, freeze, lightning, acts of God and the like.
9. Failure of the heating mattress due to the accumulation of solid materials, lime deposits, or water quality contrary to the manufacturer's provided instructions. WATER CHEMISTRY REQUIREMENTS – Sodium less than 20mGL Water pH between 6.0 and 8.0. Hardness less than 7 grains. Chlorine concentration less than 100 ppm.
10. Heating mattresses installed outside the fifty states (and the District of Columbia) of the United States of America and Canada.
11. Damages, malfunctions, or failures caused by dropping, external shock, or the introduction of foreign objects into the product (cotton, paper, soft drinks, detergents, coffee, etc.)
12. Heating mattresses that have had their rating labels removed.
13. Damages to the exterior of the heating mattress (scratches, dents, use of solvents, etc.)

PROCEDURES FOR WARRANTY SERVICE REQUESTS

Any claim for warranty assistance must be made promptly. Determine if the heating mattress is "in-warranty" (that is, within the applicable warranty period) by reviewing a copy of the original sales receipt. You must present a copy of the original sales receipt for a warranty service request.

If your heating mattress is "in-warranty", contact the retailer from whom the heating mattress was purchased for assistance. Be prepared to provide the retailer with a copy of your original receipt, complete model and serial numbers, and the date of purchase of your heating mattress, in addition to an explanation of your heating mattress problem.

Warranty coverage is subject to validation of "in-warranty" coverage by Westinghouse claims department personnel. All alleged defective or malfunctioning heating mattresses or parts must be returned to Westinghouse via the local distribution channels where original purchase was made. NOTE: Any parts or heating mattresses returned to Westinghouse for warranty analysis will become the property of Westinghouse and will not be returned, even if credit is denied. If all warranty conditions are satisfied, Westinghouse will provide replacement parts to the retailer.

If you have questions about the coverage of this warranty, please contact Westinghouse at the address or phone number stated below:

(1774) 417-6000

SERVICE, LABOR AND SHIPPING COSTS

This limited warranty does not extend to any shipping charges, delivery expenses, or administrative fees incurred by the purchaser in repairing or replacing the heating mattress or part(s). This warranty does not extend to labor costs beyond the coverage specified in this warranty document. All such expenses are your responsibility.

LIMITATIONS OF YOUR WESTINGHOUSE WARRANTY AND REMEDIES

THE FOREGOING WARRANTIES ARE EXCLUSIVE AND ARE GIVEN AND ACCEPTED IN LIEU OF ANY AND ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND ANY OBLIGATION, LIABILITY, RIGHT, CLAIM OR REMEDY IN CONTRACT OR TORT, WHETHER OR NOT ARISING FROM WESTINGHOUSE'S NEGLIGENCE, ACTUAL OR IMPUTED. THE REMEDIES OF THE PURCHASER SHALL BE LIMITED TO THOSE PROVIDED HEREIN TO THE EXCLUSION OF ANY OTHER REMEDIES INCLUDING WITHOUT LIMITATION, INCIDENTAL OR CONSEQUENTIAL DAMAGES, SAID INCIDENTAL AND CONSEQUENTIAL DAMAGES INCLUDING, BUT NOT LIMITED TO, PROPERTY DAMAGE, LOST PROFIT OR DAMAGES ALLEGED TO HAVE BEEN CAUSED BY ANY FAILURE OF WESTINGHOUSE TO MEET ANY OBLIGATION UNDER THIS AGREEMENT INCLUDING THE OBLIGATION TO REPAIR AND REPLACE SET FORTH ABOVE. NO AGREEMENT VARYING OR EXTENDING THE FOREGOING WARRANTIES, REMEDIES OR THIS LIMITATION WILL BE BINDING UPON WESTINGHOUSE. UNLESS IN WRITING AND SIGNED BY A DULY AUTHORIZED OFFICER OF WESTINGHOUSE. THE WARRANTIES STATED HEREIN ARE NOT TRANSFERABLE AND SHALL BE FOR THE BENEFIT OF THE ORIGINAL PURCHASER ONLY.

NO OTHER WARRANTIES

Your Westinghouse warranty gives you specific legal rights, and you may also have other rights that vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damages so this limitation or exclusion may not apply to you.

These are the only written warranties applicable to the heating mattress manufactured and sold by Westinghouse. Westinghouse neither assumes nor authorizes anyone to assume for it any other obligation or liability in connection with said heating mattresses. Westinghouse reserves the right to change specifications or discontinue models without notice.